BD Switzerland Sàrl Terre Bonne Park – A4 Route de Crassier 17 1262 Eysins, Switzerland

bd.com



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## **RE: BD/CME Infusion Pumps End of Life Reminder**

Dear Valued Customer,

We would like to thank you for continuing your trust and support in BD/CME Infusion products and remind you the End-of-Life (EOL) schedule for the following infusion pump models:

## Pump Models:

- BodyGuard<sup>™</sup> 323
- BodyGuard<sup>™</sup> 323 Color Vision
- BodyGuard<sup>™</sup> 323MR
- BodyGuard<sup>™</sup> 323HB Color Vision
- BodyGuard<sup>™</sup> 323 Color Vision\*
- BodyGuard<sup>™</sup> 545
- BodyGuard<sup>™</sup> 545 Color Vision\*
- BodyGuard<sup>™</sup> 575
- BodyGuard<sup>™</sup> 575 Color Vision
- BodyGuard<sup>™</sup> 595

- BodyGuard<sup>™</sup> 595 Color Vision\*
- BodyGuard<sup>™</sup> Quadro
- BodyGuard<sup>™</sup> 121 Twins
- CMExpress
- NOA3 Enteral (CenaMAT)
- T34L (T60), T34L-PCA, TPCA
- T34-1mL variant (T34N)
- T34\*
- Neofeed/Neothrive

\* Pump models manufactured before April 1<sup>st</sup>, 2018 (also known as 2<sup>nd</sup> edition models)

- 1) Spare parts, services, and repair activities for all pumps (including respective chargers) will continue to be available until *April 30<sup>th</sup>, 2024*
- 2) Service activities will be based on a "best effort" (or "Limited Support") basis with no warranties on repairs and spare parts until *April 30<sup>th</sup>, 2025*
- 3) The range of infusion sets used with these pump models will continue to be manufactured and sold until *April 30<sup>th</sup>, 2025*

The list of infusion pumps at SKU level (i.e. Kit P/N) that will keep being supported past April 30<sup>th</sup>, 2025 are shown in appendix. Any SKU that is not listed can be assumed to be EOL as of April 30<sup>th</sup>, 2025.



We value your loyalty to our infusion solutions and would like to minimize the impact this may have on your facility; your local BD representative can help if you would like to discuss future replacement opportunities.

Thank you again for supporting the use of our systems. BD appreciates your business and looks forward to your continued partnership.

Kind regards,

## **Chloé Pacquier**

Global Marketing Manager International infusion, MMS BD Switzerland Sàrl

## Appendix

The following SKUs were made end of sale from 2020 and will continue to be supported until 2027.

- 999-603 EN
- 999-903 EN
- 999-803 EN
- 999-683 EN
- 999-103 EN

The following SKUs will still be sold and fully be supported until further notice.

- 999-603 BDEN
- 999-903 BDEN
- 999-803 BDEN
- 999-683 BDEN
- 999-103 BDEN